

California Consumer Request Metrics for 2023

July 2024

January 1 – December 31, 2023

Request Type	Count	Average Days to Close	Mean Days to Close
Data Access Request	112	15	7
COMPLETE	15	37	36
REJECTED	97	12	6
Delete my PI*	170	15	6
COMPLETE	52	37	38
REJECTED	118	6	4
Do Not Sell My Personal Information	2,052	2	1
COMPLETE	1,833	2	1
REJECTED	219	4	3
Grand Total	2,334	3	1

*No requests that required deletion under each provision in California Civil Code section 1798.145 or 1798.146 were partially or wholly denied.

Published in accordance with Section 999.317(g) of the CCPA Regulations & The Delete Act of 2023, SB 362